



For the attention of Director of Style Trade LLC

from _____
Full name

Specify your ID document details: number, series, date of issue, issuing authority

registration address

e-mail address, phone number

GOODS RETURN REQUEST

I received the following Goods _____ (Order №.)
on _____ (date of delivery).

Please, refund the following articles of merchandise:

Codes
of return reason:

- 1 — incorrect size / colour / style;
- 2 — product does not match the picture on the website;
- 3 — the company shipped wrong product;
- 4 — poor quality / defects.

№	Goods description and style number	Q-ty	Value	Return reason code
1.	_____	_____	_____	_____
2.	_____	_____	_____	_____
3.	_____	_____	_____	_____
4.	_____	_____	_____	_____
5.	_____	_____	_____	_____
6.	_____	_____	_____	_____
7.	_____	_____	_____	_____

FOR RETURN OF SUBSTANDARD QUALITY GOODS:

The product has following defects _____

Defects resulted from: _____

WILLINGNESS TO ATTEND THE CHECK / INSPECTION OF GOODS QUALITY (TICK THE APPROPRIATE BOX):

Yes No Signature _____

PLEASE, REFUND THE VALUE OF THE ABOVE-MENTIONED GOODS (TICK THE APPROPRIATE BOX):

To the bank card

Name of the Recipient _____

Name of the Bank _____

Personal account No., settlement account (not the card number) _____

Bank's TIN (Taxpayer Identification Number) _____

Bank's BIC _____

Bank's correspondent account No. _____

By postal money order In this case, please also give the following information:

Name of the Recipient _____

Postcode, territorial entity, district, municipal entity, street, house No., apartment No. (quarter and etc., if any, mandatory) _____

I have been notified that the refund procedure will be carried out in the manner prescribed by the current legislation. In case of payment by a bank card on the website, it shall be made to the same bank card; in case of its loss or damage, it shall be effected to the buyer's settlement account.

Date _____ Signature _____

THE WAYS THE GOODS CAN BE RETURNED:

1) IN LIMÉ STORES

Please, fill out the Goods Return application and hand it over at the checkout point along with the returned Goods. Cost of an article of merchandises will be refunded within 10 calendar days from the date we received the returned articles of merchandises. You can choose the nearest store and find out its business hours on the website lime-shop.ru.

2) BY POST

Please, fill out the Return application and pack it with the article of merchandise in its primary or similar packaging. Send the parcel at the post office to the address 142030, Domodedovo, Yam village, Kes-Yam, s.1, Recipient: OOO Style Trade.

The cost of delivery of the returned Goods of proper quality from the Buyer to the Seller is paid by the Buyer; such costs are not reimbursed by the Seller to the Buyer. The cost of the Goods shall be refunded to the Buyer's bank card (bank account) or by postal transfer no later than ten days from the date the Customer has submitted the corresponding request.

Our business hours: Monday to Sunday 9.00 am to 9.00 pm.

BY SIGNING THIS DOCUMENT, THE BUYER CONFIRMS THAT THE SELLER INFORMED HIM/HER AT THE TIME OF DELIVERY OF THE GOODS AS FOLLOWS:

The delivered Goods comply with the requirements of CU TR 017/2011 "On safety of light industry products" approved by Decision No.2 876 of the Customs Union Commission. The main consumer properties of the Goods are safety, beauty, elegance and reliability of the product. Price of the product shall be specified in rubles and cost of an article of merchandise delivery is specified in the shipping (transfer) and accounting documents, a copy thereof is received by the Buyer when he/she pays for the article of merchandise.

The Buyer has become familiar in advance with the Terms of Purchase, including delivery of the article of merchandise, at the registration on the Seller's website and while placing an order. For the Terms and Conditions for efficient use and care guidelines, please, refer to a sewn-in product label. The service life and expiry date are not specified. An article of merchandise is to be disposed of in the manner prescribed by the current legislation.

SELLER/IMPORTER/AUTHORIZED COMPLAINT RECIPIENT:

OOO Style Trade, Office 221, House 7A, ul. 22 Partsezdá, Samara, 443022. Correspondence address: House 7, Building 11, Bagrationovskiy pr., Moscow, 121087. Tel. +7 (800) 333-47-35; E-mail: online@lime-shop.ru. Name of the manufacturer, its location address, country of origin and date of manufacture of the Goods are specified on a sewn-in label/label attached to the product. The Seller guarantees that the delivered product as well as the products listed on the Seller's website comply with the requirements for safety of life and health of the Buyer and any other requirements stipulated by the current legislation and have the appropriate Certificates of Conformity and Declarations of Conformity. The Selling Procedure for the delivered goods is regulated by the Russian Federation Law No. 2300-1 "On Protection of Consumer Rights" as of February 7, 1992, Decree of the Russian Federation Government No. 612 "On Approval of the Rules for Distance Selling of Goods" as of September 27, 2007. The rules for the sale of goods are posted on the Seller's website; the Buyer became familiar with such rules in a proper manner at the registration on the website when creating "My Account". The rules for sale in the form of a text document represent an Accession Agreement and are posted for public viewing on the relevant tab. The Seller guarantees that it is duly authorized by the LIMÉ Trademark Owner. The Buyer has the right to refuse from the Goods at any time before it is taken for delivery, or within 30 days after the Goods have been handed-over. The Goods of the proper quality may be returned if they were not in use, their marketable state, consumer properties, seals, factory labels are preserved along with its sales receipt or cashier's receipt or other document confirming payment for the specified Goods. Should a sales receipt or cashier's receipt or any other document confirming payment for the Goods be not available it does not deprive the Buyer of the opportunity to refer to witness testimony.